

HOW TO RETURN



RETURNS POLICY

1. Return postage is at the customers expense
2. Return your items within 30 days of purchase to receive a refund
3. Outside 30 days of purchase, customers will receive a store credit
4. Items must be in original condition and packaging
5. Do not write or stick shipping labels onto ABI product packaging
6. Use a separate postage bag or postage box
7. Damaged packaging will not be accepted as the product will be considered as unsaleable
8. Customers will be contacted within two days of reaching us to complete return

RETURN ADDRESS :

ABI INTERIORS
 Shop 3 / 128 Kortum Drive,
 Burleigh Heads QLD 4220

STILL HAVE QUESTIONS?

sales@abi-international.com.au
 (07) 5520 2775

RETURNS FORM

Please tick & sign below that you have read the returns policy on the front page.

Signature: _____

ORDER #: _____

NAME: _____

CONTACT: _____

PLEASE CIRCLE:
 ONLINE OR IN STORE ORDER

LIST THE ITEMS YOU ARE RETURNING

If unsure of your item, refer back to your invoice which has been emailed to you.

ITEM NAME If returning whole order, just write 'full order'

REASON CODES

1. Change of mind 2. Not as pictured 3. Faulty

4. Other: _____

I WOULD LIKE (please tick one):

- A refund
- An exchange - please fill out the below for your exchange request

EXCHANGE FOR:

If exchange is not available, you will be contacted.